

City of Corona strengthens endpoint security and IT efficiency with Nerdio



Industry: Public sector

Platform: Nerdio Manager for Enterprise

Region: Corona, California

RESULTS

Reduced

IT workload and improved operational efficiency.

Enhanced

security with proactive monitoring and reporting.

Optimized

cloud spending with smarter resource allocation.



Challenges

- Cybersecurity threats and compliance management were time-consuming.
- Navigating multiple tools made endpoint security inefficient.
- Azure's complexity slowed troubleshooting and monitoring.



Solution

- Implemented Nerdio for centralized endpoint management.
- Enabled help desk to diagnose and resolve issues faster.
- Automated compliance tracking with real-time insights.

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get started?**

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"With Nerdio and Intune, we've moved from reactive IT management to proactive security and automation. It's a total shift in how we operate."

As a public sector organization, the City of Corona faces constant cybersecurity threats and the challenge of efficiently managing its IT infrastructure. Brad Ransbury, Systems Administrator, and his team needed a centralized way to monitor, manage, and secure their cloud environments without navigating the complexity of the Azure portal. Ensuring compliance, monitoring vulnerabilities, and managing Windows 365 cloud PCs and physical endpoints required juggling multiple tools like Intune, Azure, and Azure Virtual Desktop (AVD), making IT operations inefficient and time-consuming.

“We have to be on our toes constantly,” Brad explained. “We needed a way to streamline security monitoring, troubleshoot endpoints faster, and automate compliance checks—all without spending hours clicking through the Azure portal.”

The search for a smarter endpoint management solution

Initially, the City of Corona turned to Nerdio to optimize AVD, particularly for cost tracking and provisioning. But as they expanded their cloud strategy with Windows 365 and Intune, it became clear that Nerdio could serve as a single pane of glass for endpoint management, security, and compliance tracking.

“With Nerdio’s integration with Intune, we now have a real-time view of our devices’ security status—whether it’s BitLocker keys, compliance policies, or security vulnerabilities,” Brad shared. “We no longer have to dig through multiple screens in Azure or Intune. The information is just there, ready to act on.”

By leveraging Nerdio’s centralized management for Intune, Windows 365, and AVD, the City of Corona’s IT team transformed their operations.

With Nerdio, Brad and his team could:

- Manage Windows 365, AVD, and endpoints from one interface.
- Enable the help desk to quickly diagnose issues without diving deep into Azure.
- Monitor security vulnerabilities and ensure compliance with real-time insights.
- Optimize cloud spending by tracking per-user AVD costs and adjusting resources accordingly.

"Before Nerdio, we had to jump through multiple clicks in Azure or even rely on PowerShell scripting. Now, it's just a few clicks in an intuitive GUI, and we're done. That's lifesaving for an administrator."

— Brad Ransbury, Systems Administrator

More than just time savings –a complete shift in IT operations

The impact of Nerdio's integration with Intune and Windows 365 has been immediate.

Instead of spending hours troubleshooting or manually checking compliance, IT now has a centralized, automated approach to endpoint security and management. The help desk, security, and IT managers can instantly see performance reports, track device compliance, and resolve issues in real time—leading to faster support for employees across the city.

"If my CFO called and asked about the value of Nerdio, I'd tell them, 'We're spending X, but it's saving us at least twice that amount in productivity gains alone,'"

— Brad shared

Even unexpected benefits emerged. With Nerdio's Intune-powered reporting, IT discovered that some newer devices were surprisingly performing worse than older ones—leading them to shift from a rigid, four-year hardware replacement cycle to a performance-based upgrade strategy, saving money while improving end-user satisfaction.

"The reporting in Nerdio gave us real data to back up our decisions, instead of just replacing machines on a set schedule," Brad said. "That's been a game-changer."

Looking ahead: Scaling with Nerdio and AI

As the City of Corona expands its use of Nerdio, Brad and his team are already in discussions with Nerdio's development team to further enhance automation.

“Nerdio is already thinking about AI-powered IT automation, and I love that,” he said. “They’re asking, how can we reduce the number of clicks our team has to make? How can we use AI to speed up troubleshooting and automate security tasks? That’s exactly where we want to go.”

With scalability, automation, and security built into the platform, Nerdio has become an essential tool for the City of Corona’s IT operations—ensuring a more secure, efficient, and seamless experience for employees and IT teams alike.

“With Nerdio and Intune, we’ve moved from reactive IT management to proactive security and automation. It’s a total shift in how we operate.”

About The City of Corona

The City of Corona is a dynamic public sector organization dedicated to secure and efficient IT operations. Serving nearly 1,000 employees, its IT team leverages innovative technology to enhance cybersecurity, streamline endpoint management, and optimize cloud infrastructure for seamless citywide support.

About Nerdio

Nerdio is a leading provider of powerful, simplified cloud management solutions for businesses of all sizes. Trusted by managed service providers (MSPs) and enterprise IT departments alike, Nerdio equips organizations with seamless, cost-effective management tools for Azure Virtual Desktop (AVD), Windows 365, and comprehensive Modern Work solutions.

With thousands of customers worldwide, Nerdio accelerates cloud adoption, enabling companies to thrive in an era of hybrid work by providing modern, future-proof technology that adapts to evolving workplace needs.

For more information, please visit www.getnerdio.com.