

## **COST ESTIMATOR FUNDAMENTALS**

## Margin Optimization

Before building an Azure practice, many MSPs have limited knowledge, causing common pricing mistakes



## MARGIN OPTIMIZATION

Optimize costs

A. BECOME A CSP RESELLER – Discounts, rebates,

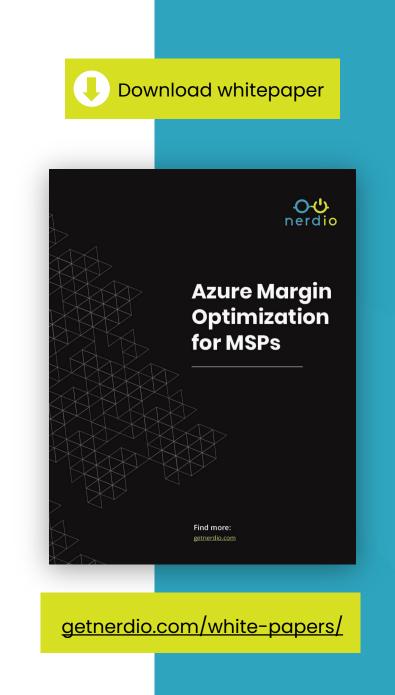
incentives

- B. COMPUTE RESERVATIONS Azure Reserved Instances
- C. LEVERAGE AZURE HYBRID USAGE CSP Software

Subscriptions

**D. AUTO-SCALE WORKLOADS –** resize or turn off when

not in use



## Pricing

### How to properly architect and price an AVD opportunity

## **Customer Scenario**

### Lets Build This Scenario in the CE

- 18 user property management firm
- Two on-prem VMs DC & App server (Property Management software)
  - Minimal resources needed for app, 2 cores 4GB RAM and 50GB storage
- Microsoft 365 Business Standard
  - Files in OneDrive & SharePoint
- Located in Florida



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### Let's Price Azure!

1 Let's start with desk	top information	
About how many users over	rall will use Nerdio desktops?	18
🛄 Will any of those users i	need dedicated personal desktops?	0
🖵 How many users have 0	GPU pooled desktop needs?	0
We will assume rest of t	the users are pooled desktop users.	18
DESKTOP	SIZING CONFIGURATION	
Pooled desktops	For 18 users with pooled desktop needs:	
	a) Maintain a minimum of 1 host(s) and no more than 3 of size	
	E4s_v3 (4C/32GB/Standard) 🔹 📾	Add
	b) Host pool will be maxed out 40 hours per week and at minimum size 128	another
	hours per week	
	c) Use a ratio of Custom • 2 users per CPU core	

# Dedicated vs. Pooled Assume Pooled Unless...



#### Local Admin Access

User needs/wants to install their own applications

Resource Hog

Never enough compute



### Application Restriction

Rarely certain applications will not work for Win10 multi-session (rare)







SERVERS						
SERVER	INSTANCE SIZE	OS DISK	DATA DISK	APPLY AHB	APPLY R	I
DC/File/App	D2s_v4 (2C/8GB/Standard)	▼ 128 GB (E10/Standard	SSD) • 128 GB (P10/Premium SSD)	•		Delete
						Add server

### How do I know what instance to use?

### **AZURE RESOURCES – SERIES**

#### **MATCHING SERIES TYPES TO WORKLOADS**

 Size it right to protect margin and performance

#### **Azure Virtual Machine Series**

- Bs Series <u>Economical Burstable VM</u>
- D Series <u>General Purpose</u>
- E Series <u>Memory Optimized</u>
- NV Series <u>GPU Enabled</u>

#### WHAT IS CRUCIAL TO CONSIDER?

- Cost
- How the series is sized (vCPU:vRAM)
- Disk performance (I/O)



### Series Naming Conventions

Family] + [Sub-	family]* + [# of vCPUs] + [Constrained vCPUs]* + [Additive Features] + [Accelerator Type]* + [Version]		Explanation	1
Value	Explanation		N	
Family	Indicates the VM Family Series		V	
*Sub-family	Used for specialized VM differentiations only			
# of vCPUs	Denotes the number of vCPUs of the VM		16	
*Constrained vCPUs	Used for certain VM sizes only. Denotes the number of vCPUs for the constrained vCPU capable size			ised processor Storage capable
Additive	One or more lower case letters denote additive features, such as:			5
Features	a = AMD-based processor		v4	
	d = diskfull (local temp disk is present); this is for newer Azure VMs, see Ddv4 and Ddsv4-series		V-4	
	i = isolated size			
	I = low memory; a lower amount of memory than the memory intensive size			
	m = memory intensive; the most amount of memory in a particular size			
	t = tiny memory; the smallest amount of memory in a particular size			
	s = Premium Storage capable, including possible use of Ultra SSD (Note: some newer sizes without the attribute of s can still support Premium Storage e.g. M128, M64, etc.)			
*Accelerator Type	Denotes the type of hardware accelerator in the specialized/GPU SKUs. Only the new specialized/GPU SKUs launched from Q3 2020 will have the hardware accelerator in the name.			
Version	Denotes the version of the VM Family Series			





## **VM Selection**

#### VM Size Averages\*\*\*

- Domain Controller (VM)
  - 1-40 users = B2ms
  - 40-75 users = D2sv4
  - 75-200 users = D4sv4

#### • File Server

- 1-15 users = D2sv4
- 15-30 users = D4sv4
- 30-60 users = D8sv4
- 60-100+ users = D16sv4

#### • AVD Pools

- 0-8 Users = E4sv3 or E4asv4
- 8-15 users = E8sv3 or E8asv4
- 15-25 users = E16sv3 or E16asv4
- 25-40 users = 2x E16sv4 or 2x E16asv4
- 40-60 users = 3x E16sv4 or 3x E16asv4

### **B** series

Light workloads without constant use. Best for Domain Controllers, when not using AAD or Azure AD DS

### **D** Series

Standard Azure VM with a 4 GB RAM to 1 vCPU ratio. Typically for File servers & app servers

### **E** Series

Standard Azure VM with a 8 GB RAM to 1 vCPU ratio. Best for high memory usage workloads & AVD session hosts

### **N** Series

GPU enabled VMs in Azure. Best for high graphics rendering workloads like Revit and AutoCAD

\*\*\*Averages are a general guide, but each environment and use case is different. It's your responsibility to appropriately size each VM. For assistance email <u>sales@getnerdio.com</u>



#### 2 SERVERS

	RVER	INSTANCE SIZE	OS DISK	DATA DISK	APPLY AHB	APPLY R	
DC/File/App D2s_v4 (2C/8GB/Standard) V 128 GB (E10/Standard SSD) V 128 GB (P10/Premium SSD) V Dele	DC/File/App	D2s_v4 (2C/8GB/Standard)	• 128 GB (E10/Standard SSD)	<ul> <li>128 GB (P10/Premium SSD)</li> </ul>	× Ø		Delete

### **B SERIES**

Light workloads without constant use. <u>Best for Domain</u> <u>Controllers when not using Azure AD DS or AAD</u>

### **D SERIES**

Standard Azure VM with a 4 GB RAM to 1 vCPU ratio. Best for File servers & app servers

### E SERIES

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### **N SERIES**

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#### 3 Licensing options

Select the right Microsoft 365 and/or Office 365 Windows 10 licenses for running a virtual desktop environment in Azure. 🛞

	BUY OR OWN?	HOW MANY?	LICENSE Monthly licenses are 20% more ex	pensive than annual licenses
Microsoft 365	Purchasing licenses	50 user licenses	Microsoft 365 Business Premium	Monthly Add Annual another
Office 365	Purchasing licenses	v 50 user licenses	Office 365 E3	Monthly Add Annual another
Windows 10	Purchasing licenses	50 user	Windows 10 F2	Add



4	4 OTHER FEATURES							
	Will you be ta	aking advantage of these o	other features?					
	FEATURE	DESCRIPTION						
	Azure Hybrid Benefit (AHB)	Take advantage of Azure	Hybrid Benefit (AHB)			E	CSP subscription (1 year) 🔹	8
	Reserved instances	Reduce compute costs w	vith reserved instances from A	Azure			◉ 3 years 〇 1 year 〇 No	0
	ln-region backup	Back up all servers, desk Retain daily backups for 30 Day(s)	tops and FSLogix Azure File s Retain weekly backups for 0 Week(s)	torage on a regular basis Retain monthly backups for 0 Month(s)	s. more Retain yearly backups for 0 Year(s)		● Yes ○ No	8
	Site-to- site VPN	Establish VPN between A	zure and your location. VPN	Gateway type: Basic	v		⊖ Yes ● No	8
	Include hosting costs	Include PaaS costs of rur	nning this management porta	al in your Azure subscript	ion.		○ Yes ● No	8
	Azure AD DS	Run Azure Active Directo	ry Domain Services for scalal	ble, high-performance, m	nanaged domain services		None 🔻	0
	Additional storage	Additional Azure Files sto	orage customer may need for	r something other than F	SLogix profile storage		0 GB	8

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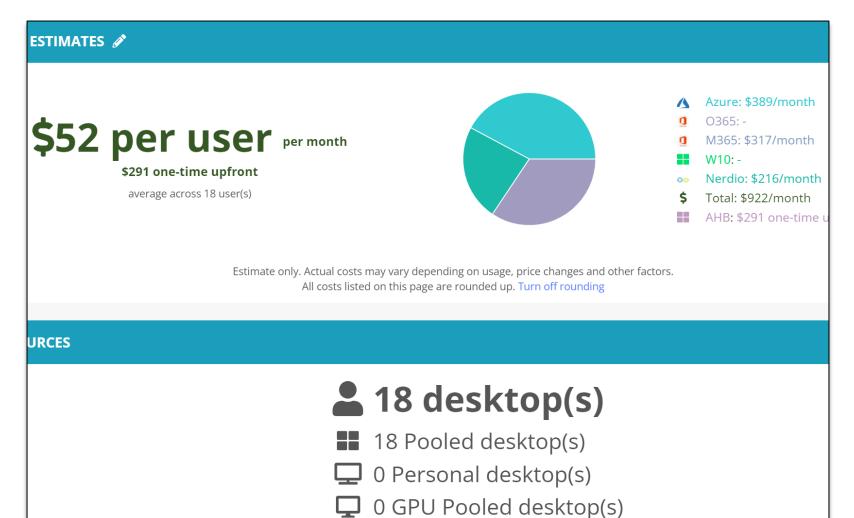
#### 5 COST ASSUMPTIONS

There are a handful of cost assumptions we make in our calculations. Pricing is based on South Central US region prices. Feel free to change any of the following assumptions

ITEM	DESCRIPTION				
FSLogix Profile Size	Average size of users' FSLogix Profile Container file on Azure Files Premium storage.	Large (20GB)	•	20	GB per user
Bandwidth	Estimated bandwidth usage for RDP connection, per-user-per- month. Typically it's \$1.00 for regular users and it's \$3.00 for graphically intensive users.	\$ 1.5	per use	r per month	
Storage operations	Estimated standard storage usage per GB. For Standard storage only (S and E), does not apply to Premium (P).	\$ 0.03	per GB		
Log Analytics Workspace	Store app insights and AVD diagnostics information. 5 GB of monthly	5	GB dat	a ingestion	
Log Analytics workspace	data ingestion is free, up to 30 days of retention.	30	days re	tention	
Azure CSP discount	Discount available to you as a Microsoft partner for Azure resources.	9	%		
CSP software discount	Discount available to you as a Microsoft partner for Microsoft 365/Office 365, Windows 10 and SQL Server licenses	12	%		
Windows 365 software discount	Discount available to you as a Microsoft partner for Windows 365 licenses	0	%		
Azure CSP discount for RI	Discount available to you as a Microsoft partner for Reserved Instances.	0	%		
Azure region	Azure pricing can vary by region.	East US		•	
Currency	Show costs in selected currency.	USD		•	

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## **Cost Estimator Lab**

#### **Build This Scenario in the CE**

- 25 user CPA firm with 2 high demand users (owners)
- 2 On-Prem Domain Controller connected to Azure AD (one in each office)
- One on-prem VM hosting all LOB apps
- Apps Used
  - Multiple versions of QB, LaCerte & Thompson Reuters CS
  - OEM Office Suite 2016 with OneDrive, Teams, Zoom & POP3 email
  - Lots of scan to folder and printing between offices
- 2 TB available on their current server & 600GB in use
- Located in Florida & NYC

QuickBooks Server Requirements 4 Cores / 24 GB RAM LaCerte Requirements 4 GB RAM per user Thompson Reuters Server Requirements 2 Cores / 8 GB RAM SQL Express 8 GB DB