nerdio | **Manager**
for Enterprise

Office DEPOT

CASE STUDY

Learn how Office Depot, the office supply retailer, transitioned their on-premises staff to a remote workspace and saves 40% on Azure costs during the COVID-19 pandemic using Nerdio Manager for Enterprise.

Learn more: getnerdio.com/nme

About Office Depot

Office Depot, an office supply retailer, is a banner brand of The ODP Corporation. The ODP Corporation is a leading provider of business services, products and digital workplace technology solutions for small, medium and enterprise businesses.

The Situation

During the pandemic, Office Depot was looking for a way to move their employees from an in-office workspace to a work-from-home environment using Azure Virtual Desktop. Office Depot had no experience setting up a remote workspace for their employees, so they brought in Nerdio to assist with the deployment and management of Azure Virtual Desktop for their staff.

> *"…Using Nerdio Manager in conjunction with Ansible, they were able to automate images to recreate automatically."*

The IT team at Office Depot found the image and session management process difficult to do at-scale and were looking for a way to automate the process. Nerdio Manager for Enterprise was installed into the existing environment and used to automate the image creation and rollout process. Using Nerdio Manager in conjunction with Ansible, they were able to automate images to recreate automatically.

Office Depot's applications are older and require connectivity back to an on-premises mainframe system with special terminal emulation software. Nerdio assisted with proper key mapping to get terminal emulation software to connect with their system. Several applications required a specific image configuration that Nerdio Manager helped automate.

Office Depot is in a unique position because they own Compucom, a Managed Service Provider (MSP). They wanted Nerdio's help to build a platform that they could use internally for Office Depot and an external MSP service for Compucom customers.

The Solution

Nerdio provided Office Depot with a way to address the needs of their parent company as well as those of their IT service provider. They helped with creating a system that set up Office Depot to provide MSP support internally as well as to their company, Compucom, to sell the service to their customers. Azure Virtual Desktop was rolled out to a large number of users. Both published desktops and RemoteApps are used extensively in this environment.

> *"...As a result of Nerdio Manager's auto-scaling capabilities, Office Depot is saving up to 40% on Azure compute and storage costs."*

The Results

Nerdio manager for Enterprise helped automate the image and session management process for Office Depot. Working in tandem with Ansible, Nerdio was able to automate images to recreate automatically. As a result of Nerdio Manager's auto-scaling capabilities, Office Depot is saving up to 40% on Azure compute and storage costs.

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About Nerdio

Nerdio empowers IT Professionals to deploy, manage, and auto-scale Azure Virtual Desktop (AVD). Created to address the technical and security requirements of enterprise customers, Nerdio Manager for Enterprise is ideal for IT Professionals looking to deploy and manage large AVD environments and can be connected to an existing AVD setup or used to stand up a new AVD deployment. Nerdio Manager is an all-PaaS Azure application that runs in a customer's own Azure subscription, making it one of the most secure and compliant solutions on the market. Learn more at www.getnerdio.com/nme

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